# Hanatour IR Presentation

FEB 2025



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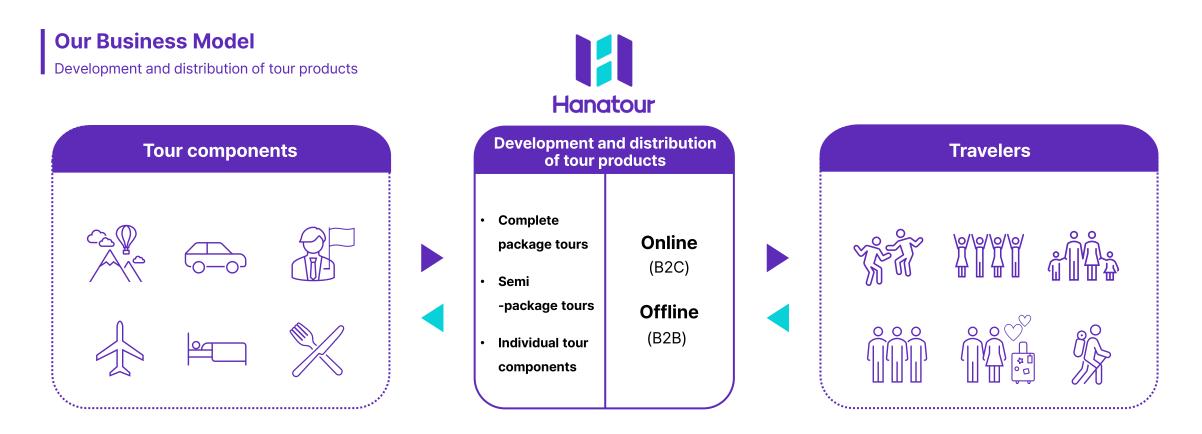
1. Summarized Financial Statements



# About Hanatour

# We Provide Pleasant Memories through Enjoyable Tours

- Our mission is to give our customers pleasant memories through enjoyable travel experiences



# Korea's #1 Tour Company with the Largest Market Share

1 in 5 outbound travelers and 1 in 3 package travelers are our customers —



(Source: Ministry of Justice of Korea, Hanatour)

8,045

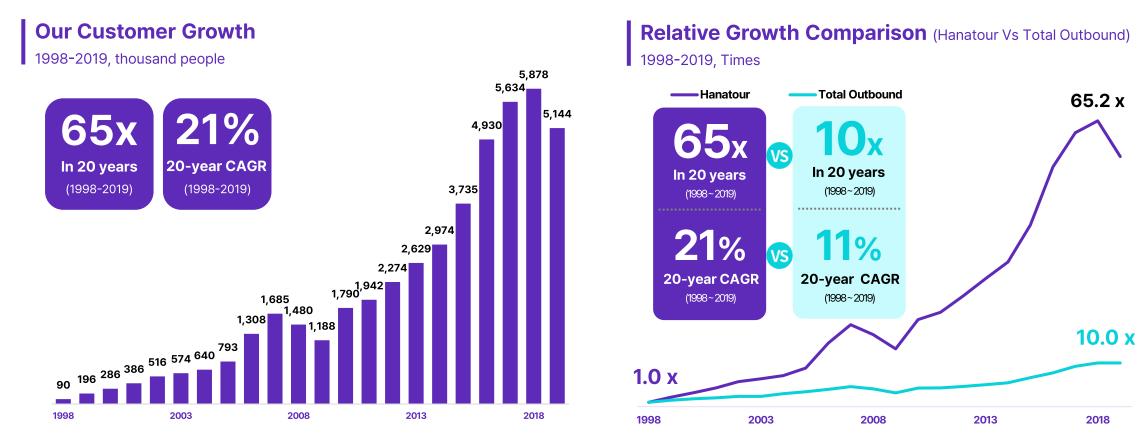
36%

2,907

2019

# **Outperforming the Market for the Past 20 Years**

- Our annual customer base grew by 65 times over 20 years and recorded a 21% CAGR
- Outperformed the Korean market, which marked 10 times growth for the same period



# **Our Unparalleled Strengths and Competitiveness**

- Our unparalleled strengths synergistically contribute to our unrivaled competitiveness

# **Our Unparalleled Strengths**

# (1)

### Market Leadership

We command the largest market share in Korea for both total outbound travelers and package tourers, with 20% and 36% respectively.

### **Product Development Capabilities**

Our organization boasts the largest product development department, comprising over 280 dedicated product specialists.

## (3)

### **Online Channel Competencies**

We maintain an extensive workforce dedicated to online channel development, consisting of approximately 170 professionals.

### **Offline Sales Network**

Our nationwide offline sales network, with 6,000+ partners including 900+ franchisees, is unparalleled.

### **Global Reach and Connectivity**

Our global network includes 11 subsidiaries, 291 DMCs, and 9 visa application centers, offering unrivaled reach and connectivity worldwide.

# **Our Unrivaled Competitive Advantages**

### Maximized Profitability

**2** Unrivaled Product Diversity and Innovation

### **3** Unmatched Global Procurement Leverage

# Second-to-none in Brand Loyalty and Mind Share

- Korea's best tourism company with the strongest brand loyalty and the largest mind share



National Customer Satisfaction Index **Ranked 1<sup>st</sup> For 11 Consecutive Years** In 'National Customer Satisfaction Index' For The Tourism Industry



### **Ranked 1<sup>st</sup> For 15 Consecutive Years**

In 'Korea Brand Power Index' For The Tourism Industry



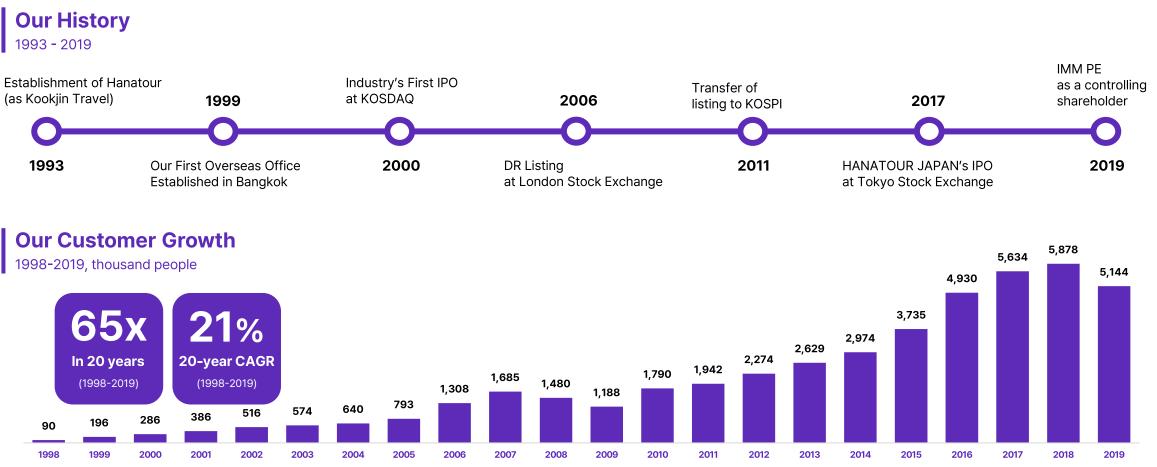
**Ranked 1<sup>st</sup> For 13 Consecutive Years** In 'Korean Customer Satisfaction Index' For The Tourism Industry



Selected As One Of 'Top 100 Brands Of Korea' By Brand Stock

# The Leader of Korea's Tourism Industry over the Past 30 Years

- Our 30-year history represents the history of the nation's outbound tourism



# **BOD & Ownership Structure**

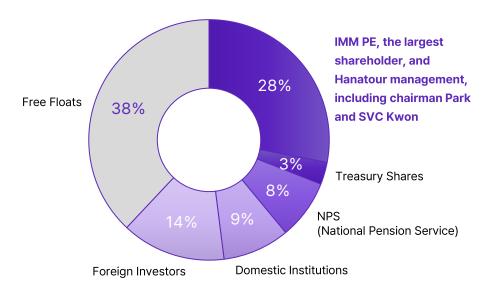
### **Board of Directors**

Consists of 5 Directors, 4 Outside Directors, and 3 Non-Executive Directors

Position	Name Career		
	Park, Sang Hwan	Chairman, Hanatour	
	Kwon, Hee Seok	Senior Vice Chairman, Hanatour	
Director	Song, Mi Sun	CEO, Hanatour	
	Ryu, Chang Ho	Director, Supply Division of Hanatour	
	Kim, Chang Hun	Director, Product Division of Hanatour	
Outside Director	Han, Sang Man	Professor, Graduate School of Business of SKKU	
	Kim, Moon Hyun	Professor, Graduate School of Business of HUFS	
	Yoo, Hye Leon	Taesung Accounting Corporation	
	Chang, In Whan	Of Counsel, Barun Law LLC.	
Non-Executive Director	Song, In Jun	CEO, IMM Private Equity	
	Kim, Young Ho	CIO, IMM Private Equity	
	Park, Chan Woo	CEO, IMM Credit & Solutions	

# Ownership Structure

As of 31 DEC 2024, %



### **Board Committee**

Audit, ESG, Outside Director Nomination, and Compensation

Audit	ESG	Outside Director Nomination	Compensation	
Kim, Moon Hyun Han, Sang Man Yoo, Hye Leon Chang, In Whan	Song, Mi Sun Han, Sang Man Yoo, Hye Leon	Park, Sang Hwan Kim, Young Ho Kim, Moon Hyun Chang, In Whan	Kim, Young Ho Chang, In Whan Yoo, Hye Leon	

Hanatou

# Subsidiary

### **Consolidated Subsidiaries**

As of 31 DEC 2024, 21 in total (Domestic 9, Overseas 12)

Domestic (9)			Overseas (11)		
Name	Business	Ownership (%)	Name	Location	Ownership (%)
WEB TOUR SERVICE INC.			HANATOUR EUROPE LTD	London, UK	70
NEXTOUR CO., LTD. (100%)	Travel Business	77	HANATOUR JAPAN CO,.LTD		
HANATOUR JEJU SERVICE INC.	Travel Business	77	YUAI KANKO BUS Co., Ltd. (100%) Allegrox TM Hotel Management Co., Ltd. (100%) Hanatour Japan System Vietnam Co., Ltd. (100%)	Tokyo, Japan	54
TOUR MARKETING KOREA SERVICE INC.	Travel Business	70	HANATOUR CHINA	Beijing, China	100
HANATOUR ITC SERVICE INC.	Travel Business	100	HANATOUR HONGKONG CO., LTD	Hong Kong	100
HANATOUR BUSINESS SERVICE INC.	Travel Business	100	BEIJING HANA INFORMATION TECHNOLOGY CO., LTD	Beijing, China	100
HANA FINANCIAL SERVICE INC.	Financial Service	100	HANATOUR VIETNAM COMPANY LIMITED	Ho Chi Minh, Vietnam	85
HANA FINANCIAL SERVICE INC.			PHILIPPINE HANATOUR INC.	Manila, The Philippines	100
SM DUTY FREE CO., LTD.	Duty Free Business	90	HNT SG PTE. LTD.	Singapore	100
HANA TOURIST INC.	Travel Business	30	HANATOUR HAWAII INC.	Hawaii, USA	90

# **Revenue and Profit (Yearly)**

### - Revenue: KRW 616.6 billion (YoY +50%)

Details: 1) Continued market recovery, 2) Increased share of mid-to-high-end package sales (Hana Pack 2.0), leading to higher average selling prices

### - Operating Profit: KRW 50.9 billion (YoY +49%) - Record High

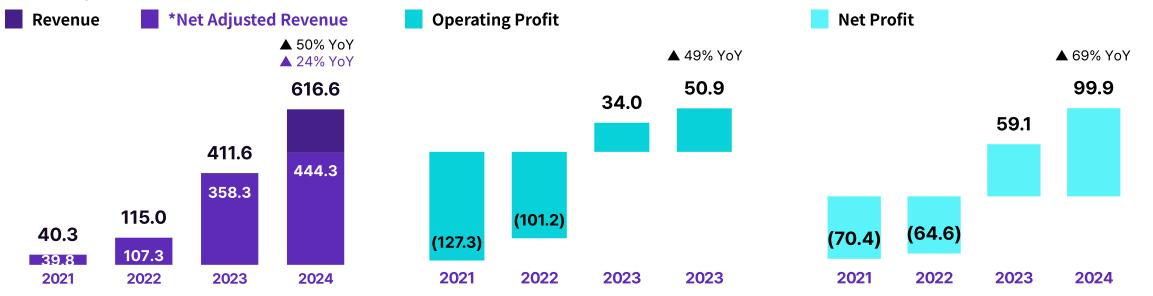
**Details:** 1) Expansion of mid-to-high-priced package sales (Hanapack 2.0), 2) Productivity improvement through enhanced internal IT systems, 3) Cost optimization via subsidiary portfolio restructuring, 4) Increased online sales share, reducing commission costs

### - Net Profit: KRW 99.9 billion (YoY +69%) - Record High

**Details:** 1) Lower corporate tax rate due to accumulated losses during the COVID period, 2) Gain from discontinued operations related to SM Duty-Free lawsuit settlement , 3) Reversal of capital impairment for Japan subsidiary Allegrox Hotel Management, 4) Interest income, etc.

### **Annual Revenue & Operating Profit**

2021 – 2024, B KRW



(\*Net Adjusted Revenue: Excludes COGs-related sales for chartered flights, accommodations, attractions, etc)

566

36

172

28

32

69

125

2024

# **Operating Expenses (Yearly)**

- Total Operating Expenses: KRW 565.7 billion (YoY +50%)

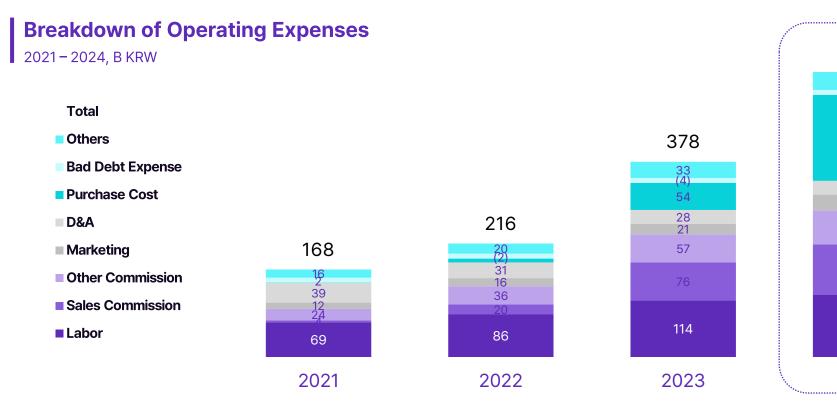
Details: 1) Increase in purchase costs related to procurement of chartered flights and hotel bookings due to market recovery (+219%)

- Labor: KRW 125.4 billion (YoY +10%)

Details: 1) Limited increase in workforce (+100 employees, total 2,400), 2) Natural salary increases, 3) Incentives

- Sales Commission: KRW 100.3 billion (YoY +32%)

Details: 1) Higher share of sales through online channels, 2) Normalization of package ASP (Average Selling Price) downward



# **Revenue and Profit (Quarterly)**

### - Revenue: KRW 142.2 billion (YoY +19%, QoQ -11%)

Details: 1) Increased package travelers due to market recovery (YoY +31%, QoQ +19%), 2) Seasonal reduction in chartered flights led to QoQ decline, 3) Net adjusted revenue increased YoY (+6%) and QoQ (+8%) due to higher traveler volume

### Operating Profit: KRW 13.6 billion (YoY +22%, QoQ +13%)

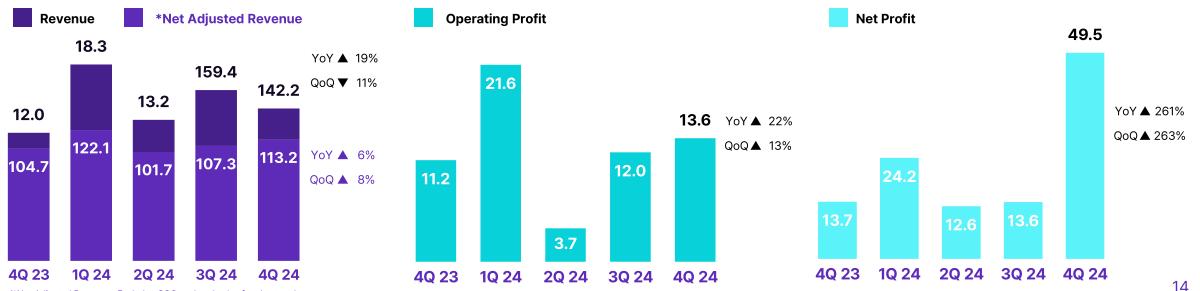
Details: 1) Cost structure optimization through productivity improvement, with limited expense growth (lower labor costs YoY), 2) Base effect from unsettled online third-party transactions in the previous guarter, 3) Ongoing decline in sales commission rate due to a higher share of online sales

### - Net Profit: KRW 49.5 billion (YoY +261%, QoQ +263%)

Details: 1) Gain from discontinued operations related to SM Duty-Free lawsuit settlement (+KRW 30.6 bn), 2) Reversal of impairment loss on Allegrox TM Hotel lease rights in Japan (+KRW 5.8 bn)

### **Quarterly Revenue & Operating Profit**

4Q 23 - 4Q 24, B KRW

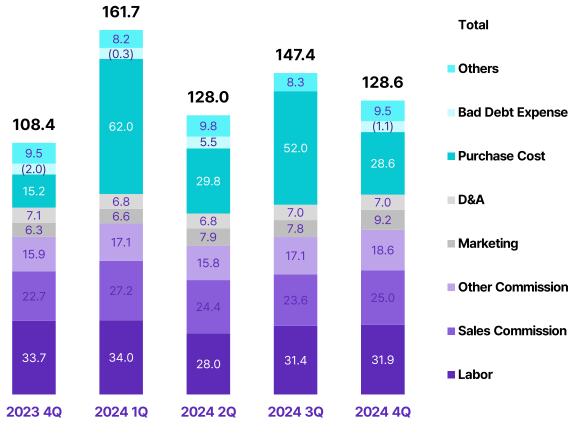


(\*Net Adjusted Revenue: Excludes COGs-related sales for chartered flights, accommodations, attractions, etc)

# **Operating Expenses (Quarterly)**

### **Breakdown of Quarterly Operating Expenses**

4Q 23 ~ 4Q 24, B KRW

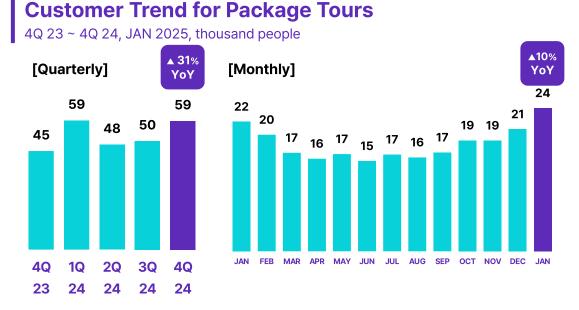


<sup>(</sup>Reflected IFRS No. 15, 16 & profit and loss from discontinued business )

~	Total Operating Expenses: KRW 128.6 billion (YoY +19%, QoQ -13%)					
~	<b>Labor:</b> KRW 31.9 billion (YoY -5%, QoQ +1%)					
	Details:					
	1) Impact of retention bonus provisions from the previous year has ended					
	<ol> <li>Productivity improvement through internal system enhancements, limiting labor cost increase despite revenue growth</li> </ol>					
	3) Total employees: ~2,400 (YoY +100, +4%)					
~	Sales Commission: KRW 25.0 billion (YoY +10%, QoQ +6%)					
	Details:					
	1) Natural increase due to higher package travelers and GMV growth					
	<ol> <li>Sales commission rate at 4.5% of package GMV in Q4, down from 4.7% in the prior year and significantly lower than the pre-COVID (2017-2019) average of 6.6%, driven by increased share of online sales</li> </ol>					
$\checkmark$	Marketing: KRW 9.2 billion (YoY +46%, QoQ +18%)					
	Details:					
	1) Increased spending for a seasonal marketing campaign					
~	Purchase Cost: KRW 28.6 billion (YoY +89%, QoQ -45%)					
	Details:					

1) Decline in procurement of chartered flights and hotel bookings due to the end of the holiday season effect from the previous quarter 15

# **Customer and GMV Trends for Package Tours**



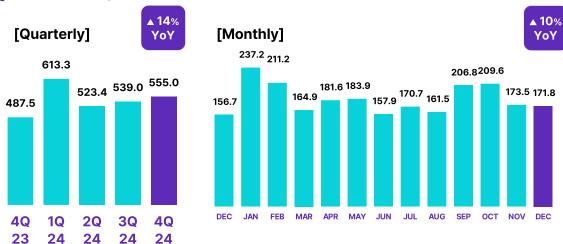
# Q4 Package Travelers: 590,000 (YoY +31%, QoQ +19%) Details:

- 1) Continued market recovery and seasonal demand boosted short-haul travel
- 2) Rebounding from the subdued demand caused by the online third-party channel incident (TMON and WeMakePrice) and natural disasters in Japan during Q3.
- ✓ January Package Travelers: 240,000 (YoY +10%)

#### **Details:**

1) Growth driven by peak winter season and extended holidays

**GMV Trend for Package Tours** 4Q 23 ~ 4Q 24, B KRW

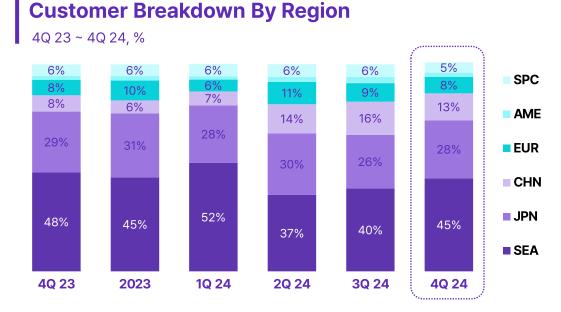


### $\checkmark$ Q4 Package GMV: KRW 555 billion (YoY +14%, QoQ +3%)

#### Details:

- 1) Increased traveler volume due to market recovery (YoY +31%)
- Package ASP declined due to the normalization of travel costs (flights, hotels), YoY -14% (KRW 1.09M → KRW 0.94M)

# **Regional Distribution of Package Tours**



### Q4 Package Traveler Share by Region

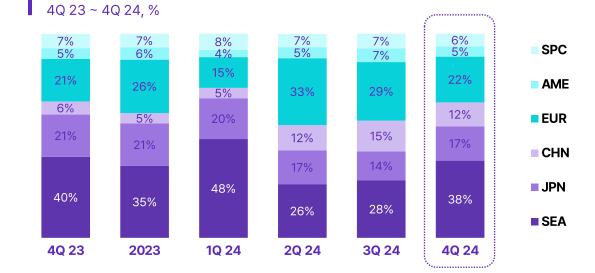
Short-haul destinations dominated due to seasonality, with China's share increasing YoY

#### **Details:**

 $\checkmark$ 

- 1) Travel demand concentrated in Southeast Asia and Japan, driven by mild winter weather and accessibility
- 2) China's share reached 13%, up from 8% YoY (+122% in traveler volume)
- 3) Strong growth trend expected to continue, supported by the first-ever visa exemption introduced in November.

### **GMV Breakdown By Region**



### Q4 Package GMV Share by Region

Southeast Asia held the largest share at 38%, followed by Europe (22%) and Japan (17%)

#### **Details:**

- Japan's GMV share rebounded from 14% in Q3 to 17%, recovering from the previous quarter's demand slowdown caused by natural disasters, including typhoons and earthquakes
- 2) China's GMV share doubled YoY (6%  $\rightarrow$  12%), achieving 109% absolute growth

# Mid-to-High-Priced Packages (Hanapack 2.0) Sales Trends

- In Q4, mid-to-high-priced packages (Hanapack 2.0) accounted for 31% of our package travelers, up from 28% in the previous year Details: Despite the overall increase in traveler volume due to market recovery, the share of mid-to-high-priced packages continued to grow YoY.
- On a GMV basis, mid-to-high-priced packages accounted for 46%, up from 44% in the previous year **Details:** The steady increase reflects sustained and stable market demand for mid-to-high-end packages
- Customers traveling to long-haul destinations with higher average package prices showed a stronger preference for mid-to-high-priced packages. Details: The higher the cost and time investment in travel, the greater the desire for an enriched travel experience.

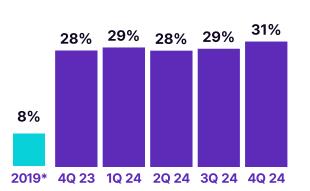
## Sales Share of Mid-to-High-Priced Packages (vs Total)

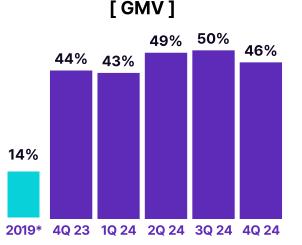
2019 vs 4Q 23 ~ 4Q 24, Number of customers, GMV, %

### Mid-to-high-priced Package

(Premium, Standards, JBU, Theme package included)

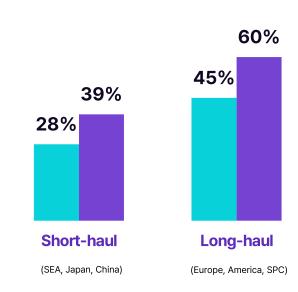
[Customers]





**Sales Share of Mid-to-High-Priced Packages** (Short-haul & Long-haul) 4Q 24, Short-haul, Long-haul, %

GMV



Customers

\* Based on mid-to-high-priced package tours before the release of Hanapack2.0

# **Customer Satisfaction Trends for Hanapack 2.0**

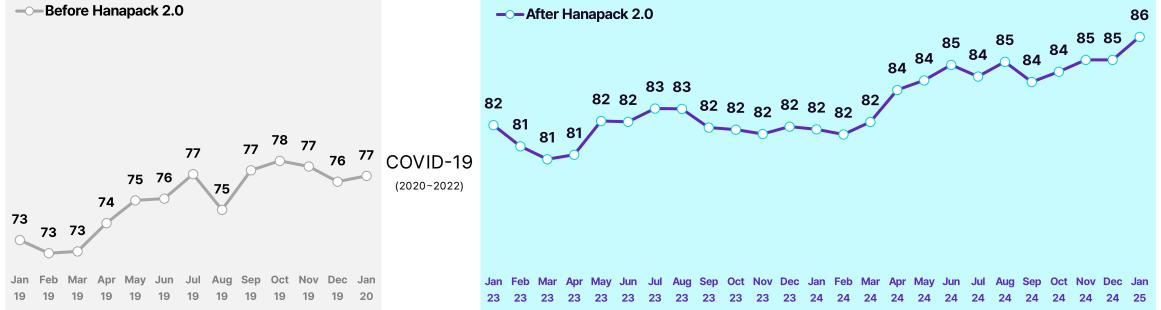
- In Q4, Hanatour Customer Satisfaction Index(HCSI) for Hanapack 2.0 averaged 85

**Details:** Prior to the launch of Hanapack 2.0 in 2019, the HCSI for mid-to-high-priced packages consistently remained below 80. However, since the launch, the index has consistently stayed above 80, reflecting a significant improvement in customer satisfaction.

Through the comprehensive revamp of existing packages, Hanapack 2.0 has been instrumental in enhancing overall customer satisfaction
 Details: Customer satisfaction has significantly improved due to the elimination of compulsory group shopping the normalization of optional tours, the removal of additional fees for guides and drivers, and the upgrading of accommodations and meals.

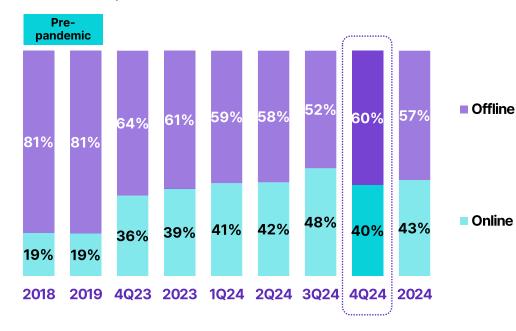
### HCSI Comparison for Mid-to-High-Priced Packages: Before and After Hanapack 2.0 Launch

Before Hanapack 2.0 (JAN 2019 – JAN 2020) vs After Hanapack 2.0 (JAN2023 – JAN2025), HCSI\* Score



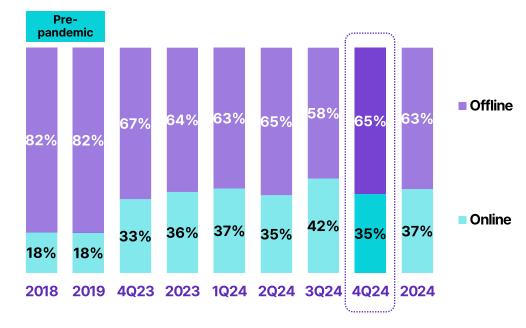
# **Channel Distribution of Package Tours**

- In Q4, online channel sales accounted for 40% of total package travelers (+4%p YoY) and 35% of GMV (+2%p YoY)
- The online sales share rose significantly with our improved online capabilities and shifting customer behavior compared to pre-pandemic times
- Growth in mobile app traffic and an increase in overall online membership also contributed to the expanded share of online sales.



**Customer Breakdown by Channel** 

# **GMV Breakdown by channel** 2018 ~ 4Q 24, %



#### (Source: Hanatour)

2018 ~ 4Q 24, %

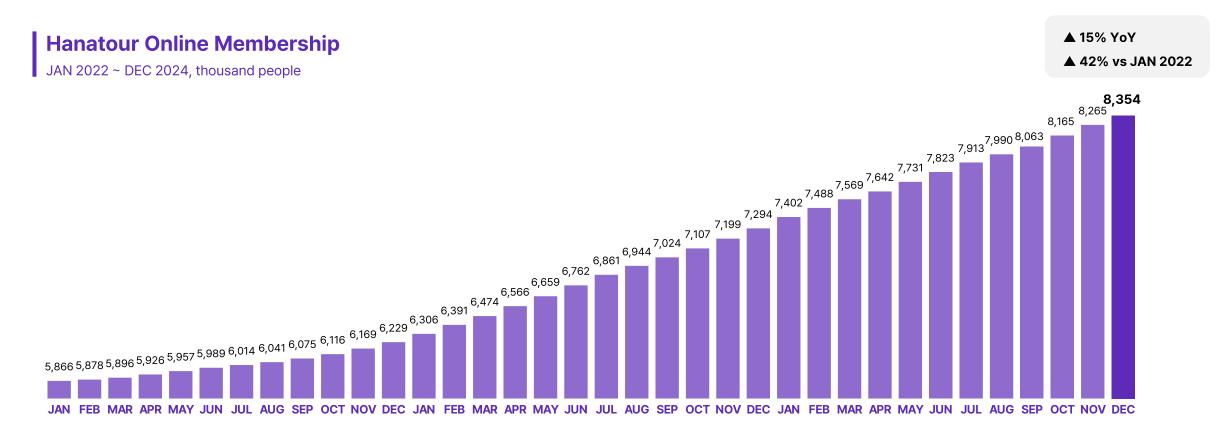
# **Online User Trends (Mobile & PC)**

- In Q4, our online active users (monthly average), including Mobile App MAU and PC UV, reached 1.27 million, an 28% growth YoY.
   Details: 1) Ongoing recovery in the industry since the second half of 2023, 2) Positive user response to existing app services, particularly HanaLIVE,
   3) Expansion of new app services, with a focus on 'Travel Your Way'
- In Q4, our mobile app MAU averaged 625K, showing a 36% YoY growth, and maintained 3rd place in the 'comprehensive travel agency' category on Mobile Index.
- The growth in online users is primarily driven by the continuous expansion of new content and improved usability across both mobile apps and PC web services.



# **Online Membership Trend**

- The total number of Hanatour online members has reached 8.35m, setting a new record

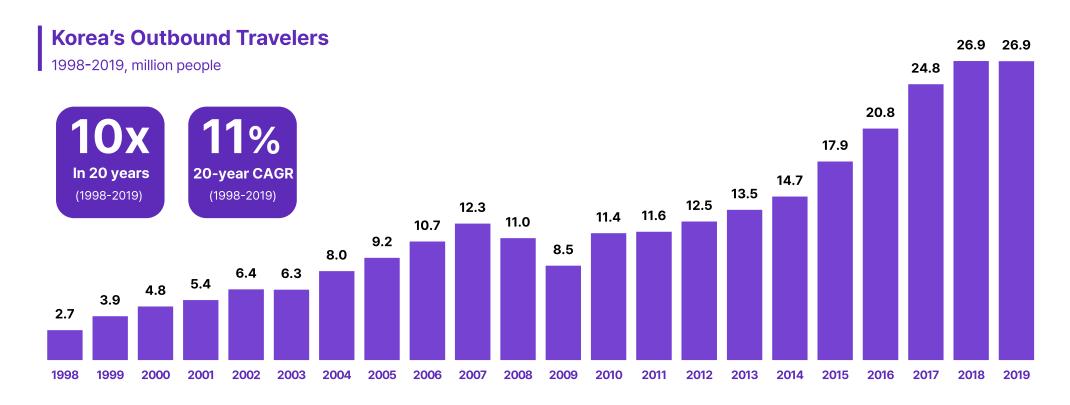


(Source : Hanatour)

# Tourism Market (Outbound)

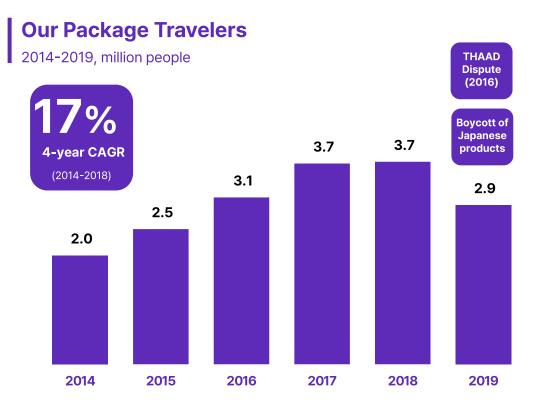
# Korea's Outbound Tourism Has Grown 10x in 20 Years

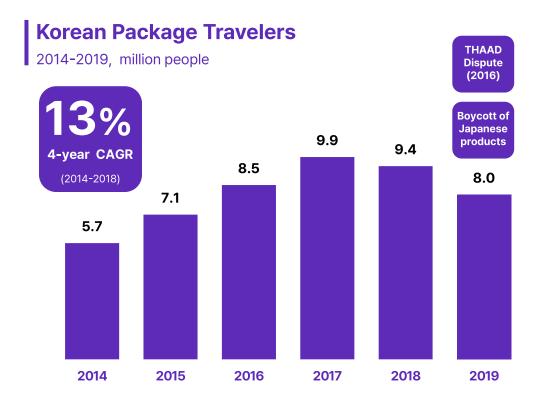
- The demand for overseas traveling continues to rise with the increasing income and leisure time



# Package Tourism Keeps Up and Running

- From 2014 to 2018, our package traveler growth recorded a 17% CAGR
- During the same period, the overall Korean package travelers recorded a 13% CAGR



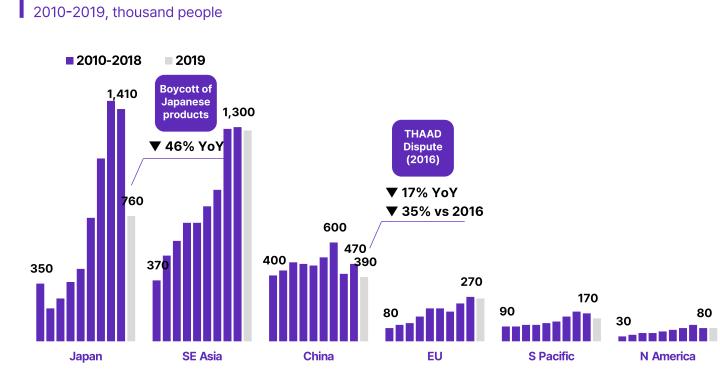


#### (Source: KATA, Hanatour)

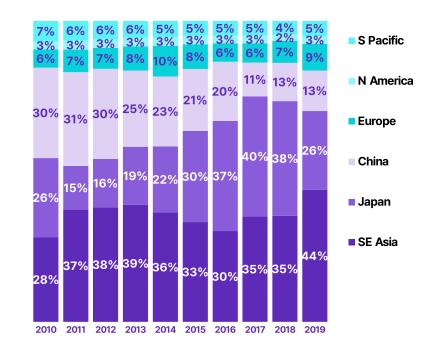
**Regional Breakdown of Our Package Travelers** 

# **Political Tensions Impact Travel Demand**

 Political impact related to Japan (2019) and China(2016) resulted in a significant decline in travelers for the countries



### Share Of Our Package Travelers By Region 2010-2019, %

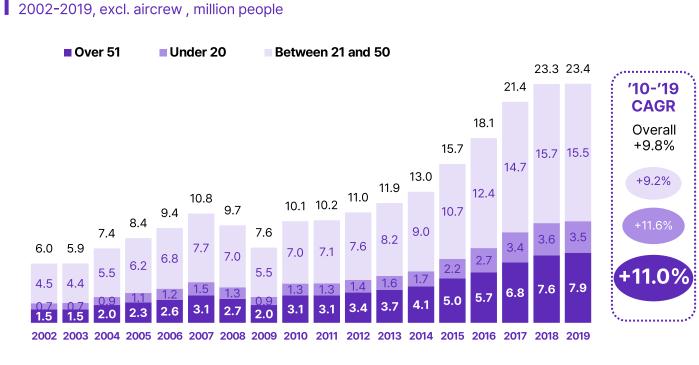


(Source: Hanatour)

Age Distribution Of Korea's Outbound Travelers

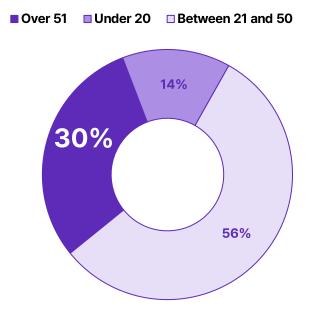
# The Package Tour Demographic Continues to Grow

The CAGR of outbound travelers aged 51 and above was 11% from 2010 to 2019, surpassing the overall growth rate of 9.8% during the same period.



### Share Of Outbound Travelers By Age Group

2002-2019, excl. aircrew, %



(Source : Ministry of Justice of Korea)

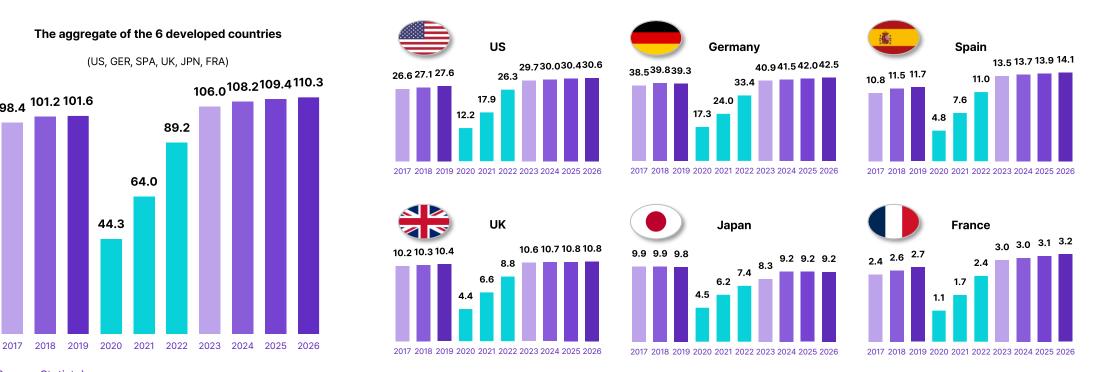
(Source : Ministry of Justice of Korea)

# **Forerunners Keep Up and Running**

Package tourism in developed countries, which had been growing until the outbreak of the Covid pandemic, is expected to continue its growth following the strong rebound after the pandemic.

### Package Tourism in Developed Countries (Before & After The Covid)

2017-2026, the 6 major developed countries, billion USD

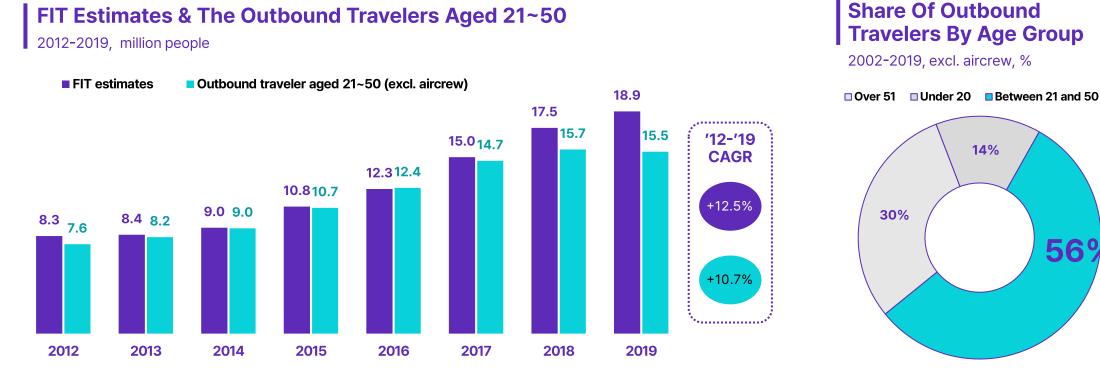


(Source: Statista)

98.4 <sup>101.2</sup> 101.6

# The FIT Market Continues to Expand

- The CAGR of travelers estimated to be FIT (Free Independent Travelers) was 12.5% from 2012 to 2019
- During the same period, the outbound travelers aged between 21 and 50 recorded an 11% CAGR



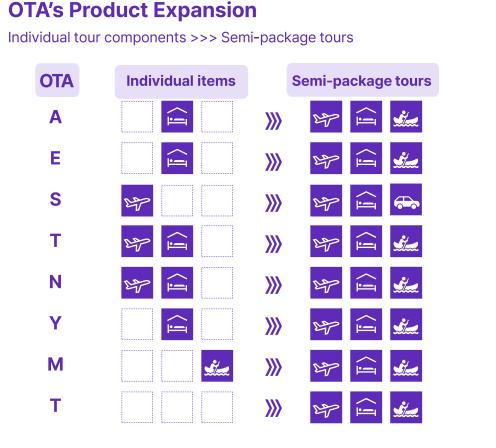
\* FIT estimates = Total outbound travelers(excl. aircrew, by Ministry of Justice) - Package travelers (by KATA)

(Source: Ministry of Justice, KATA)

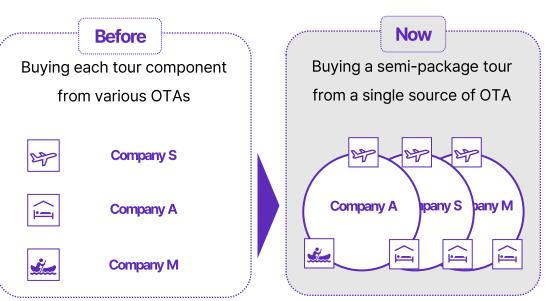
**56%** 

# **OTA's Strategic Move to Semi-Package Tours**

For higher profitability, OTAs increase the supply of semi-package tours created by bundling individual tour components



### **Changing Buying Pattern Of OTA Customers** Before vs Now



# **5 Major Trends in the Post-COVID Tourism**

- The Covid-19 pandemic accelerated changes in the tourism industry and brought about new developments



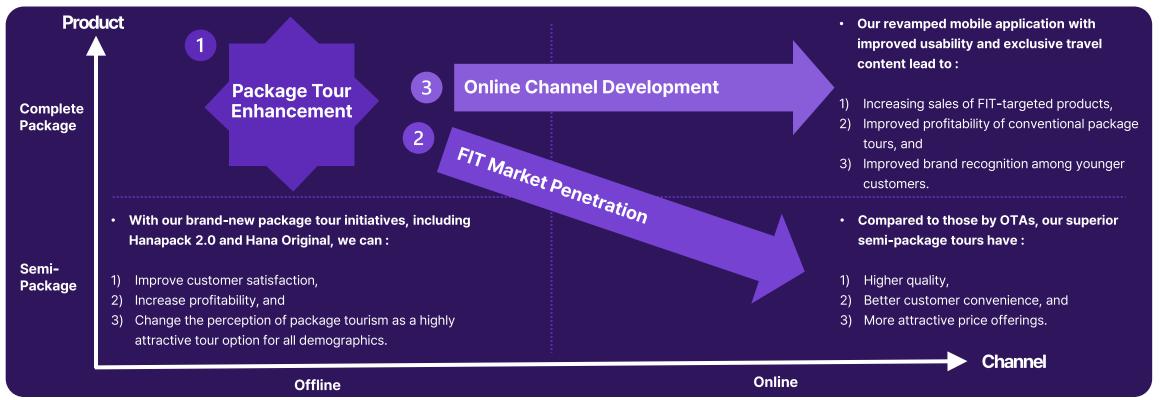
# Growth Strategy

# Hanatour's Three-pronged Growth Strategy

- 1) Enhancing Conventional Package Tours
- 2) Penetrating the FIT Market
- 3) Building Up Online Channel Capabilities

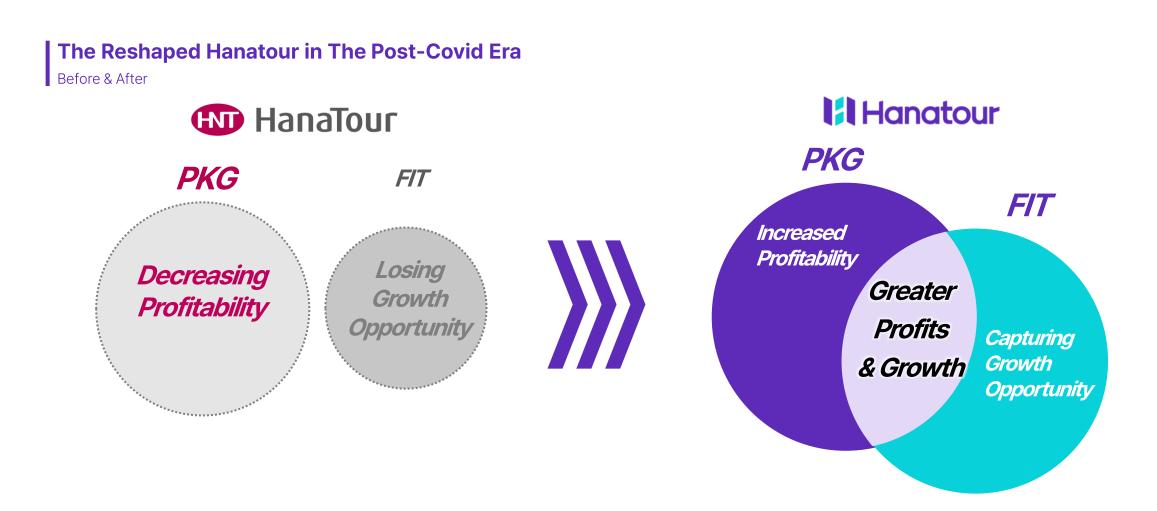
### **Our Strategic Direction in 3 Ways**

Product & Channel



# **Brand-new 'Hanatour'**

- Improves profitability in the package tours and seizes new growth opportunities in the FIT market

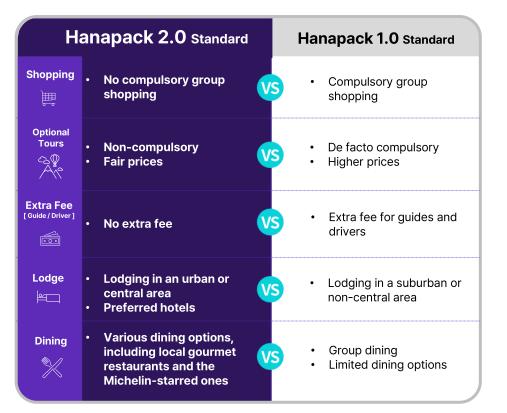


# Package Tours Going Back to Basics (Hanapack 2.0)

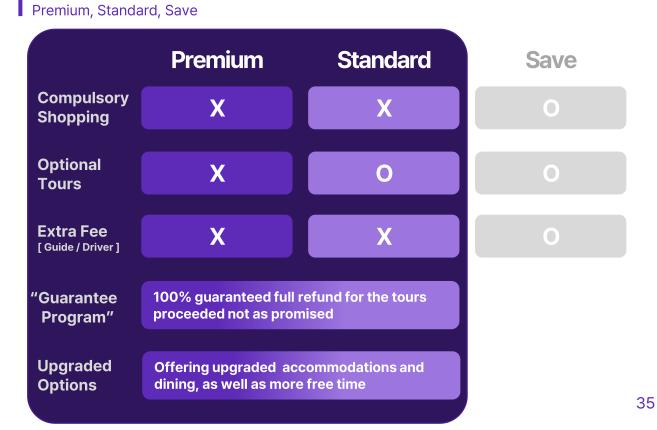
- Revitalizing satisfaction of conventional package tours by re-focusing on fundamental needs of tourers
- Eliminating compulsory group shopping and optional tours, which were the main sources of dissatisfaction

## Hanapack 2.0 for Greater Satisfaction

Hanapack 2.0 vs Hanapack 1.0 (Standard segment)



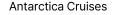
### **Product Segmentation for Diverse Demands**



# **Differentiated Travel Experiences (Hana Original)**

- Providing exclusive package tours developed with our expertise for a one-of-a-kind experience

Hana Original – New And Differentiated Travel Experiences Only by Hanatour About Hana Original





Staying at the Palace of Versailles



Alaska Glacier Tour



Porsche Driving Tour in Italy



Motorcycle Coastal Tour in the US



Salt Lakes and Glacier Routes in South America



Staying a Night in an Aquarium in Taiwan



Spending a Day with Elephants in Thailand



Glamping at Paperbark Camp in Australia



#### Traveling to Mongolia with a Famous Writer



English Football Traveling with a Famous Youtuber



Noble Experience at a British Manor House



# Package Tours for Younger Travelers (Mingling Tour)

- Theme-based package tours tailored for travelers in their 20s and 30s, reflecting their tastes and preferences
- Community-driven tours where like-minded individuals in similar age groups can connect, socialize, and mingle
- Accompanied by influencers who offer unique insights and experiences related to the theme of each tour
- Featuring a mix of activities and visits to trendy destinations that resonate with younger generations

**Mingling Tour** – Theme-based Package Tours Tailored for Travelers in Their 20s and 30s Product Examples

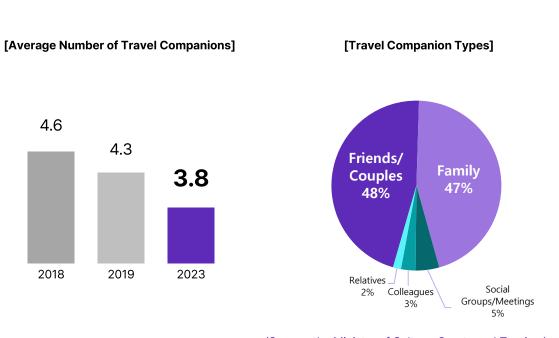


# **Smaller Group Tours (Just Us)**

**Korea's Outbound Travel Companion Trends** 

2023 National Travel Survey

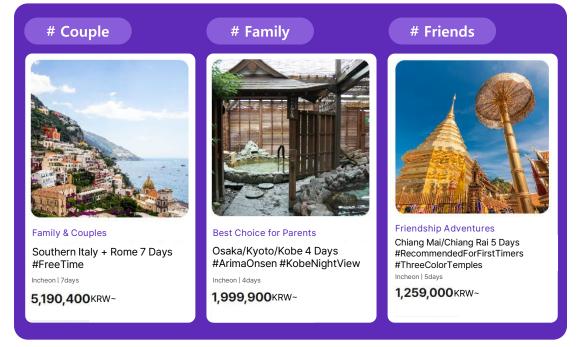
- Designed for travelers seeking private tours with close companions
- Ideal for families, couples, and friends, responding to the rising demand for intimate group experiences
- Includes a dedicated guide and private vehicle for personalized service.



(Source: the Ministry of Culture, Sports and Tourism)

### Just Us – Smaller Group Tours

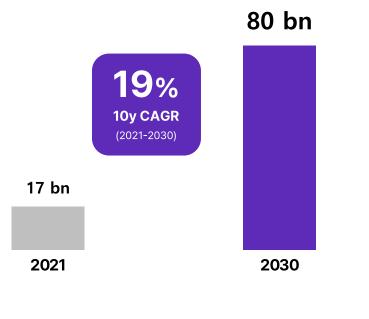
Product Examples



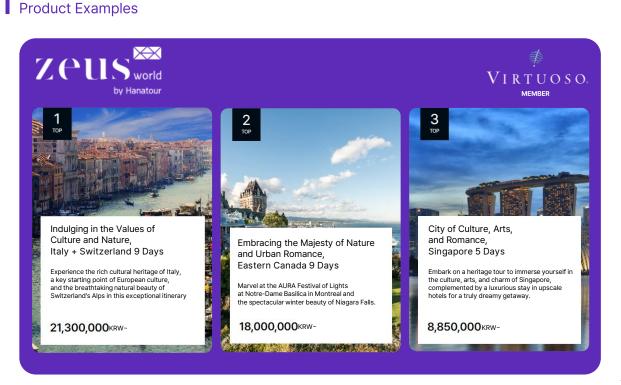
# **Top-notch Luxury Tours (ZEUSworld)**

- A luxury brand designed for high-end travelers
- Aligned with the growing demand for premium travel
- Partnered with Virtuoso, offering access to an exclusive network of over 1,800 premium partners.

**Global Luxury Tours Market Projection** 2021~2030, USD



## **ZEUSworld** – Top-notch Luxury Tours

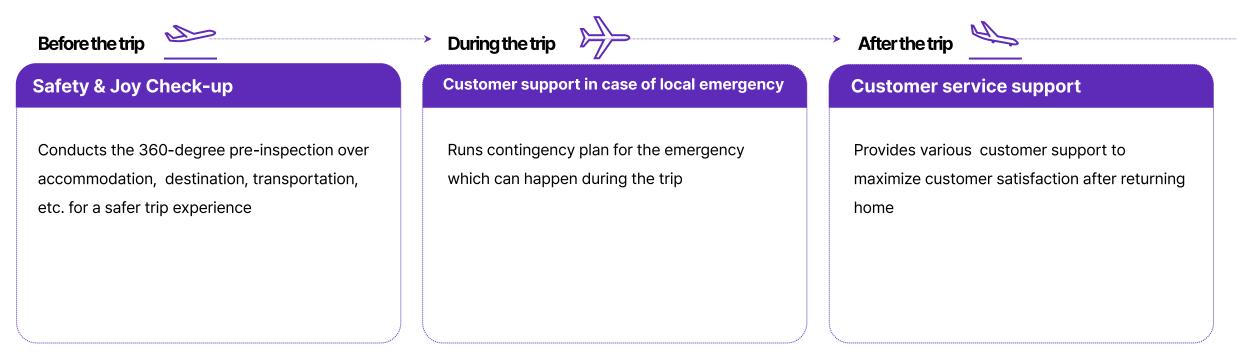




# Safer Travels by Hanatour (Safety & Joy)

- Running the industry's first safety guarantee service for safer tour experiences

**Safety & Joy –** Hanatour's Overseas Travel Safety Guarantee Service (First in Korea) About Safety & Joy

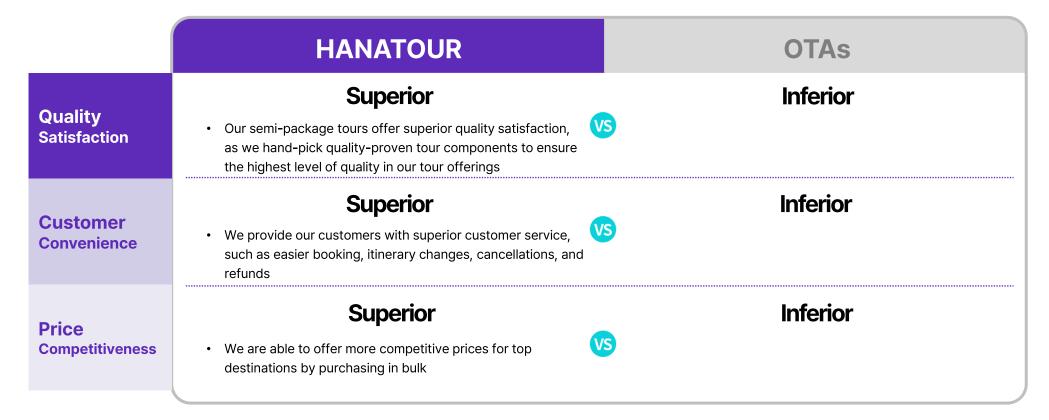


# Hanatour's Competitive Advantages in Semi-PKG Tours

- Providing highly satisfactory semi package tours only available with Hanatour

### **Comparison of Semi-Package Tours (Hanatour vs OTAs)**

A Detailed comparison of semi-package tours between Hanatour and OTAs



# Hanatour's Semi-package Offerings for FITs

- Delivering high-quality semi-package tours for FITs, leveraging Hanatour's expertise as the

leading player in the package tour industry

### Hanatour's Semi-PKG Offerings for FITs

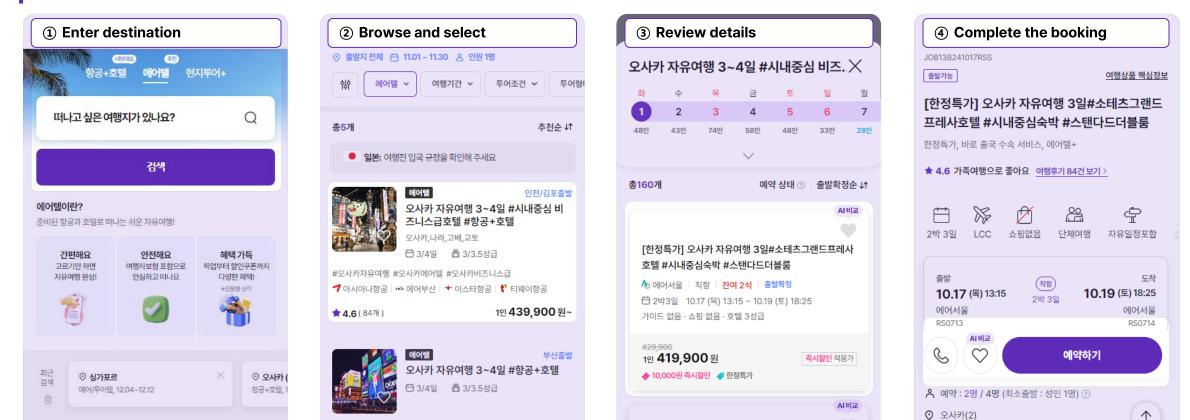
Package vs Semi-PKGs (Airtel, Local Tour +, Travel My Way)

PKG	VS Airtel	Local Tour +	Travel My Way
	Flight + Accommodation + Ex	tra Flight-free Package	Customizable Packaging System
H-Care	H-Care - Hanatour's exclusive on-si support service abroad, pr emergency assistance	······································	
Flight	Flight - Individual and chartered fl	ights	Flight       - Individual and chartered flights         Image: Second state of the second state of t
Hotel	Hotel - Selected hotels at special	rates Hotel - Selected hotels at special rates	Hotel - Combine up to three hotels
Activity		Activity C - Includes quality-assured activities	Activity Car Activity Car Activity Car Activity Car Car Activity Car Activity Car Activity Car Activity Car Activity Car Activity Activity Car Activity A
Mobility	Mobility       - Airport pick-up and drop-or         Image: Construction of the second sec		Mobility       - Airport pick-up and drop-off         - Exclusive vehicle and guide meeting
Dining		Dining Proven local cuisines	

# Airtel (Flight & Hotel)

- Semi-package tours combining flights, accommodations, and additional services
- Includes H-Care, Hanatour's exclusive on-site support service abroad, providing emergency, medical, language, and administrative assistance
- Airport pickup and drop-off services available, along with local vouchers and coupons

### **Booking Process for Airtel Packages (Example)**

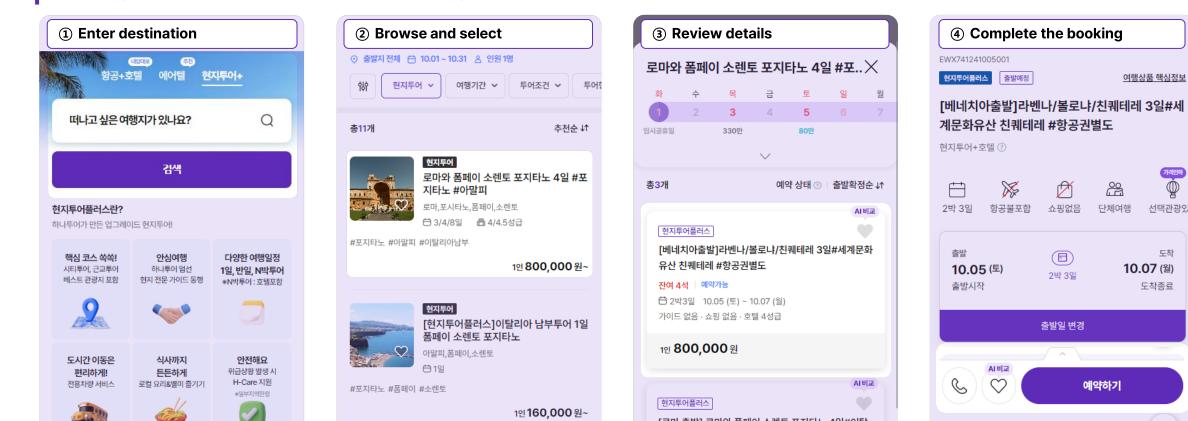


43

# Local Tour + (Flight-free Package)

- Hanatour's local package tour options available for travelers who book their flights independently
- Reduced burden for itinerary planning and travel costs for FITs while enjoying organized tours
- Safe and highly satisfying local tour options with Hanatour's expert guides and transportation

### **Booking Process for 'Local Tour +' Packages (Example)**

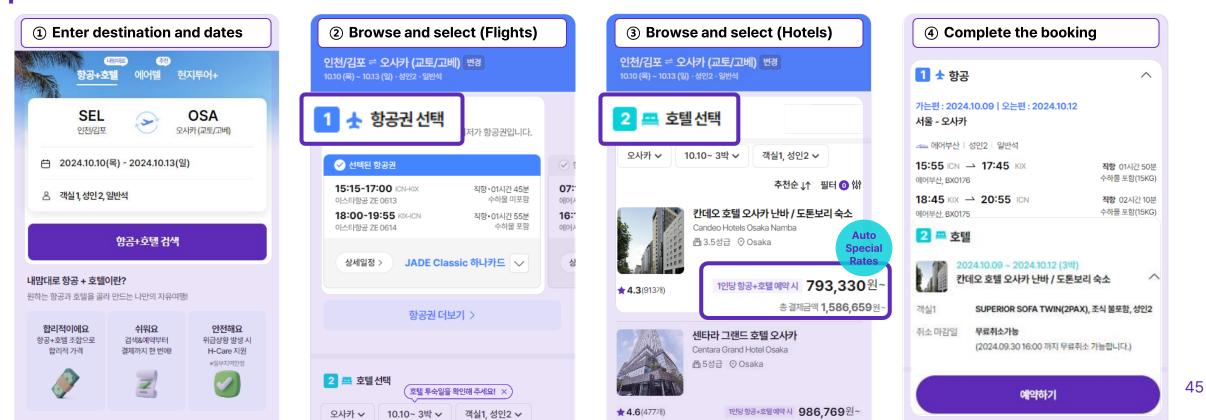


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# Travel My Way (Customizable Packaging)

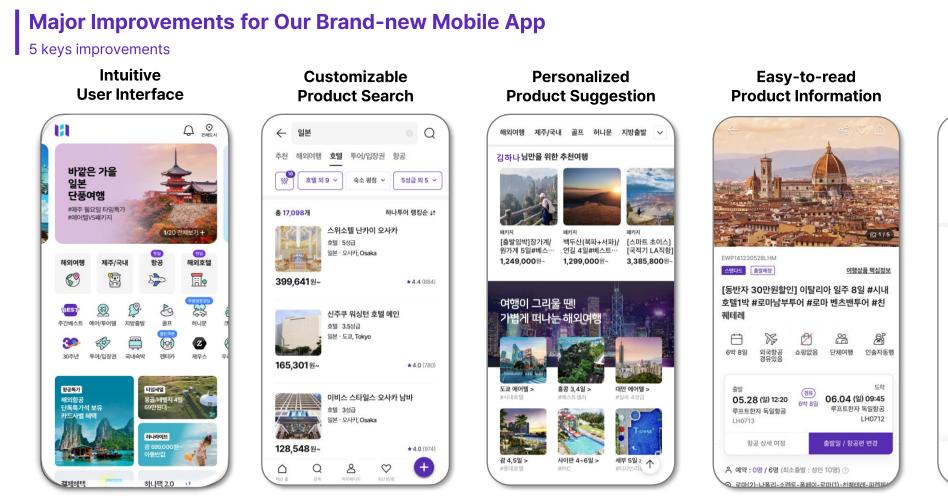
- Customizable travel packaging system for flights, hotels, activities, and more, tailored to personal preferences
- Combine and purchase flights and hotels at special rates in a single transaction
- Local transportation passes and admission tickets at special rates available for combination (Coming in 1H 2025)

### **Building Process for 'Travel My Way' Packages (Example)**



# **Revamped and Fortified (Hanatour mobile app)**

- Our mobile app underwent a complete overhaul to improve its usability and convenience

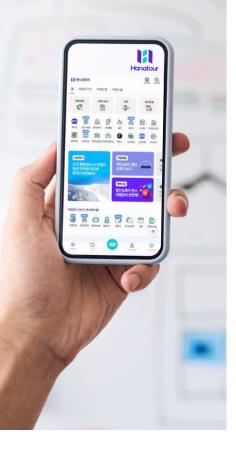


### **Payments** ← 결제하기 0원 총 할인금액 3,640,000원 최종 결제금액 유류할증료 & 제세공괴금 포함 하나투어 마일리지31,400@ 적립 결제수단 신용카드 🖂 무통장 입금 🗟 카카오페이 🗩 pay 페이코 PAYCO 네이버페이 NAVER Pay $\uparrow$ 3,640,000원 결제하기

Convenient

# Mobile App Content for Attracting and Retaining Users

- To attract and retain users, we created exclusive travel content on our mobile app



### **Exclusive Travel Content on Our Mobile App**

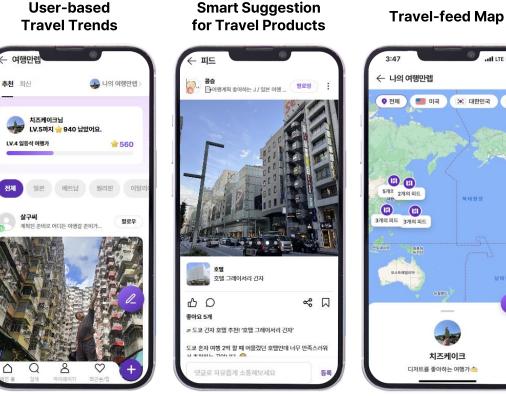
Travel Content Available on Hanatour's Mobile App

Travel Communication Solutions	<b>Ultimate Traveler</b> An online travel community service targeting individuals in their 20s and 30s.	Hana Open Chat A location-based, real-time communication tool designed for travelers.
Smart Travel Planning	Hana ON Manage your entire trip with smart notification features from start to finish	<b>Planner</b> A user-friendly and intuitive smart travel planner
Travel Information Library	Al Tour Advisor A comprehensive travel information service powered by Al	<b>Places</b> A global travel information library curated by HanaTour
Video-Based Content	<b>Hana Live</b> HanaTour's exclusive online live commerce.	SHORT-PLAY Travel content designed for sharing and enjoyment through short-form videos

# **Travel Communication Solutions**

#### Ultimate Traveler

- An online travel community service targeting individuals in their 20s and 30s
- A community-centered platform for sharing and enjoying travel information
- Offers a social feed for managing and easily reviewing personal travel records



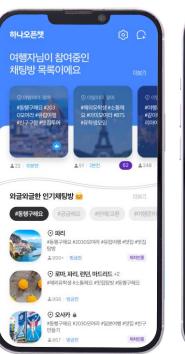
### ← 나의 여행만렙 $\cap$ ♥ 전체 ● 미국 :: 대한민국 . 5개의 2개의 피드 3개의피드 3개의피드 오스트레일리아 치즈케이크 디저트를 좋아하는 여행가



#### A location-based, real-time communication tool designed for travelers

- · Open chat rooms where travelers can share information and connect with others
- Allows real-time interaction with nearby travelers through location-based discovery

#### Intuitive Page Layout



#### Location-based **Chat Settings**

몇 km이내 사용자 입장을 원하세요?

이탈리아 로미

사용자 입장 범위

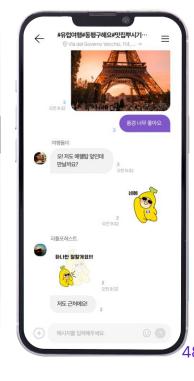
5km 0 LH

10km 이내

네, 이 범위로 설정할래요

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#### **Real-time** Communication



# **Smart Travel Planning**

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홍콩 여행정보

현지시간

04:09 AM

홍콩 입국 안내정보

✓ 비자 여권 등 준비사항

입국안내

1. 비자

### Hana ON

- Manage your entire trip with smart notification features from start to finish
- Exclusively available for HanaTour customers, it offers timely notifications and information at every stage of the journey, from pre-departure to post-return

최고

20.4

평균강수일 12일

T

시차

1시간 빠름 한국과 동일

가벼운 니트, 얇은 재킷, 면바지, 가벼운 신발을 추천드리 며 편한 활동을 위해 크로스백도 추천드려요!

세관신고 검역

무비자 입국 가능 (최대 90일) \*대한민국 국적 기준 외국/이중국적자는 본인이 해당 국가의 대사관에 출입

# Planner

← 플래너

인기순

💮 파비앙

- A user-friendly and intuitive smart travel planner
- · Offers an intuitive interface that allows anyone to effortlessly create travel plans

💽 콩코르드

#내생애 인생샷 외 3

• Enables effortless sharing of personal travel plans with others

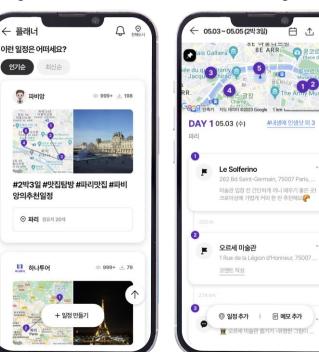
#### **Seamless and Timely Travel Management**

THE ON BEA	ΰ×
<b>B-15</b> 홍콩/마카오 24.04.25 ~ 24.04.28	예약상세 >
Xin Chào <mark>씬 짜오 안녕하세요!</mark> 고객님, 여행 준비 중이네요!	Å
담당자가 예약 상태를 확인 중이에요!	
-	E.
확인 중이니 조금만 기다려 주세요.	
<b>김투어</b> 하나투어 상담사	% শৰ্জ
자유여행! 미리 준비하세요!	
	SI

#### **Reliable Curation of Travel Travel Planning Tailored to** Information **Your Destination**



#### **Extensive Library of User-generated Tour Plans**



#### **Easy and Intuitive** Planning

8E ARR.

#### Simple and Effortless **Sharing of Tour Plans**



# **Travel Information Library**

### **AI Tour** Advisor

- A comprehensive travel information service powered by AI
- · Leveraging ChatGPT, it delivers real-time information and services, including destination insights, product searches, and itinerary planning.

# **Places**

- A global travel information library curated by HanaTour
- Provides a wide range of information, from general details like local weather and exchange rates to major attractions, popular accommodations, and suggested itineraries

#### **Quick & Easy Access to Relevant Information**

	행정보AI 입니다. 대화내용은 Op 관련된 질문은 입력시 주의 바랍니		
) 여행정보AI			
심사 기반 여행상큼	품을 추천드립니다!		
	HITIN .	여행정! 무엇을 요?	
[성지순례]북인도+네 팔 불교탐방 9일#불 교탐방 #2개국 투	[출발확정]이집트/그 리스/터키(튀르키예) 10일#지중해 핵심	하나투여	
3,000,000원~	4,190,000원~	친추가	
🗲 대한항공	O 터키항공		
AI 상품요약	AI 상품요약		

Recommendations Based-on Your Questions	Itinerary Planning Powered by Al
← 여행정보AI 하와이 여행은 몇 월이 좋을까?	는 여행정보AI
😇 여행정보AI	스페인 여행 7박8일 여행일정 계획해줘
허와이는 연중 내내 여행하기 좋은 곳이지만, 일반적으로 4월부터 6월과 9월부터 11월 사이가 가장 좋은 시기로	(C) 여행정보AI
알려져 있습니다. 이 기간에는 비가 적고, 운도도 따뜻하 며, 바디도 매우 아름답습니다. 하지만 허와이는 관광객 들로 붐비는 휴양지이기 때문에, 여행을 계획할 때 호텔 예약과 항공권 예매를 미리 해두는 것이 좋습니다.	스페인 여행을 위한 7박 8일 일정을 제안해 드리겠습니다. 바르셀 로나와 마드리드, 세비야의 주요 명소를 방문하는 일정으로 구성하 있습니다.
어떤 상품이 있어?	1일차 - 오잔·인천공항 출발, 바르셀로나 공항 도착 - 오후: 호텔 체크인 및 휴식 - 저녁: 바르셀로나의 고딕지구 탑방 및 저녁식사
여행정보AI	2일차 - 오전: <b>성 가족 성당</b> 방문
하와이 여행 상품을 찾고 계시는군요?	- 도망 - 71 등 85 년 - 오후: 구엘 공원 산책 - 저녁: 까사 말라 주변에서 저녁 식사
여행정보AI가 #추천하는 여행상품입니다	3일차 - 오란 <b>몬주익 언덕</b> 방문 - 오후: <b>시체스 해변</b> 에서 여유로운 시간 - 저녁: 바르셀로너의 <b>레이얄광장에</b> 서 저녁 식사 및 자유 시간
	4일차 - 오찬·바르세로나 출방, 마드리드로 이동 - 오후: 마드리드 왕궁 투어 - 저녁·마드리드 시내에서 저녁식사 5일차 - 오찬·프리드 미술관 방문
하와이 7일 #와이키키리즈트 #시티뷰 # 하와이 7일 #와 공항~호텔 셔틀포함 #에어텔 스오션뷰 #3일	- 오후: <b>마요르 광장</b> 주변 산책 - 저녁: 마드리드 지역 음식 체험
· · · · · · · · · · · · · · · · · · ·	여행정보AI에게 물어보세요

by Al		
수 여행정보AI		
스페인 여행 7박8일 여행일정 계획4	#줘	
🗇 여행정보AI		
스페인 여행을 위한 7박 8일 일정을 제안해 드리겠습니다. 바르살 로니와 마드리드, 세비야의 주요 명소를 방문하는 일정으로 구성? 있습니다.		
1일차 - 오쟌: 인천공항 출발, 바르셀로나 공항 도착 - 오후: 호텔 체크인 및 휴식 - 저녁: 바르셀로나의 <b>고티지구 탑</b> 방 및 저녁식사		
2일차 - 오쟌: <b>성 가족 성당</b> 방문 - 오후: <b>구엘 공원</b> 산책 - 저녁: <b>까사 밀라</b> 주변에서 저녁 식사		
3일차 - 오전: <b>문주익 언덕</b> 방문 - 오후: <b>시계스 해변에서</b> 여유로운 시간 - 저녁: 바르셀로나의 <b>레이알광장</b> 에서 저녁 식사 및 자유 시간		
4일차 - 오전: 바르셀로나 출발, 마드리드로 이동 - 오후: <b>마드리드 왕궁</b> 투어 - 저녁: 마드리드 시내에서 저녁식사		
5일차 - 오전: <b>프리도 미술관</b> 방문 - 오후: <b>마요르 광장</b> 주변 산책 - 저녀: 마드리드 지역 음식 체험		
✿ 여행정보AI에게 물어보세요 업제	Ç	

#### **Comprehensive and Up-to-**Date Destination Info.

세상의 모든 힙합이 모여있는 도시. 여행력 만렙이라면 뉴욕을

0 현지시간

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2023.04.16 (일)

😁 여권비자

ESTA 필요

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6개월이상 유효한 여권 /

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가고 또 가고싶어한다는 갈수록 매력적인 여행의 천국

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### Convenient **Product Purchase**

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여행 일정이 고민된다면?

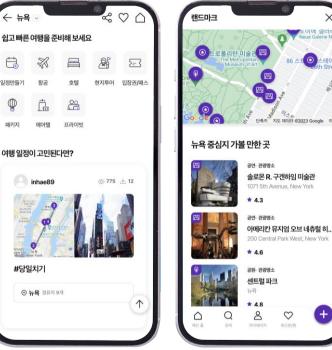
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#당일치기

⊙ 뉴욕 경유지 9개

जाग्रा

#### **Relevant Attraction** Recommendations



# **Video-Based Content**

### Hana Live

- HanaTour's exclusive platform for online live commerce
- Delivers special deals through live promotions exclusive to Hana Live
- Features exclusive live commerce products through partnerships with local operators and influencers

#### Easy Access to the Live Commerce Page



#### Live Commerce Communication



### Exclusive Offerings for Live Commerce



#### Diverse Short Video Content Related to Travel

short-form videos

SHORT-

PLAY



### Sales Driven by Tour Information

Enables users to share their own video content with others

Travel content designed for sharing and enjoyment through

Offers diverse short-form video content focused on travel destinations

#### Easy and Simple Sharing

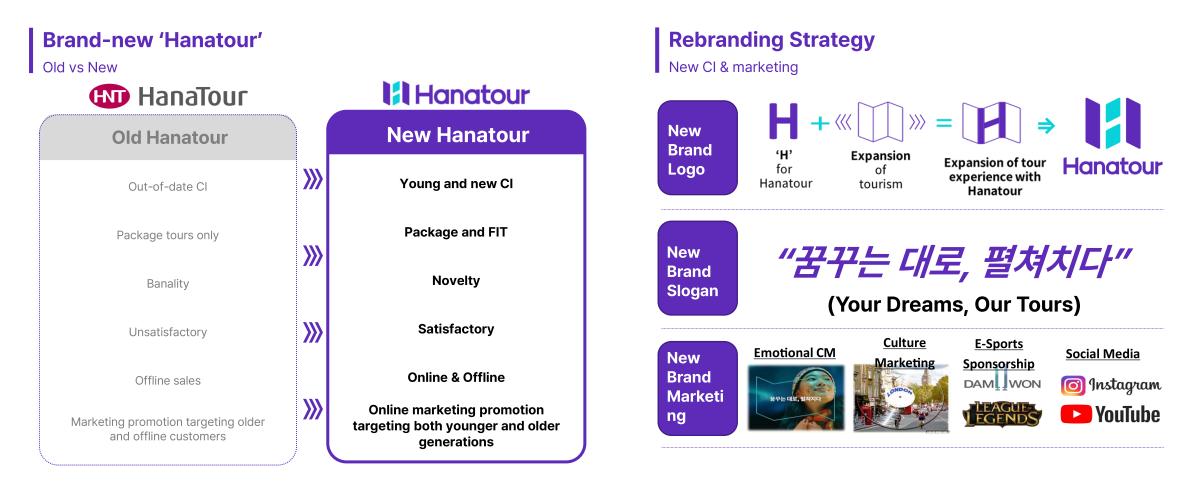




51

# **Brand renovation**

- Expanding customer base to younger generations through the adoption of a new CI and marketing activities
- Revamping the brand image as a tour company that younger people are willing to use



# Appendix

(Unit: B KRW)

### Consolidated Statement of Financial Position

	FY 22	FY 23	1Q 24	2Q 24	Q3 24	4Q 24(P)		FY 22	FY 23	1Q 24	2Q 24	Q3 24	4Q 24(P)
		Assets						Li	abilities				
Current Assets	270.5	447.0	487.2	413.1	476.2	478.6	Current Liabilities	232.8	370.1	460.9	376.5	424.0	381.5
Cash&Cash Equivalents	92.5	118.7	161.0	81.4	102.2	105.7	Account Payable	42.0	80.9	120.1	112.3	143.2	
Short-term Deposits	88.6	145.6	146.2	137.0	163.2	163.2	Other Payables	47.2	64.0	63.2	55.5	56.4	47.2
Trade Receivable	39.4	61.8	52.9	69.2	64.2		Current Tax Liabilities	0.4	0.7	0.7	0.3	0.3	
							Advances for Travel Product Advance Customers	77.0 22.4	163.8 17.9	140.9 16.5	150.6 15.9	170.2 15.0	
Other Receivables	5.9	11.0	9.6	9.8	16.4		Short-term Borrowings	14.4	8.7	6.4	5.6	5.9	
Current Finance Lease Receivables	0.6	0.9	1.3	1.5	1.3	0.9	Current Long-term Debt	2.1	1.8	1.8	1.7	1.7	4.2
Inventories	8.3	59.1	58.1	61.3	75.5	53.1	Current Portion of Finance Lease						
Advance Payments	25.2	36.8	43.8	37.9	38.5	49.8	Liabilities	13.9	16.8	16.8	16.4	16.1	16.7
Other Current Assets	3.0	3.2	4.9	6.1	6.3	4.5	Current Provisions	0.9	1.1	1.2	1.1	1.2	1.1
Other Financial Assets	6.8	8.9	8.6	8.4	8.4	. 7.9	Other Current Financial Liabilities	2.1	2.5	80.4	2.5	2.5	2.6
Current Tax Assets	0.4	1.1	0.8	0.5	0.2		Other Current Liabilities	10.5	11.9	12.9	14.7	11.5	11.4
							Non-Current Liabilities	123.0	115.2	109.4	103.6	107.1	105.1
Non-Current Assets	184.9	197.6	188.1	184.5	186.4	189.3	Long-term Other Payables	0.1	0.0	0.0	0.0	0.9	
Long-term Other Receivables	4.1	3.9	3.6	3.3	3.5	1.2	Long-term Borrowings	7.9	5.3	4.8	4.2	4.1	3.7
Non-current finance lease	0.0	1.0	0.9	0.8	0.6	0.5	Non-Current Provisions	0.2	0.4	0.4	0.4	0.0	
receivables							Non-Current Finance Lease Liabilities	105.8	104.5	99.5	94.3	97.6	
Other non-current assets	0.0	0.0	0.0	0.0	0.0	0.4	Long-term Provisions for Employees	4.4	0.8	0.8	0.9	0.4	0.4
Other Non-Current Financial Assets	12.7	11.3	11.6	11.7	12.2	12.7	Other Non-Current Financial Liabilities Other Non-Current Liabilities	0.0 4.6	0.0 4.1	0.0 3.9	0.1 3.8	0.1 4.0	0.1 4.0
Investment Property	1.1	0.9	0.8	0.8	0.8	0.8	Total Liabilities	<b>355.7</b>	485.3	5.9 570.3	<b>480.2</b>	4.0 531.1	4.0 <b>486.6</b>
Property, Plant and Equipment	10.2	11.6	11.2	10.7	11.4	12.4			Equity	570.5	400.2	551.1	400.0
Intangible Assets	22.9	16.7	14.7	12.9	11.1	9.1	Equity Attributable to Owners of Parents	123.3	170.4	114.1	122.4	134.6	175.7
Right-of-Use Assets	76.6	92.5	87.9	87.6	90.0		Issued Capital	8.0	8.0	8.0	8.0	8.0	8.0
-							Other Paid-up Capital	132.9	-7.1	-7.1	-7.1	-7.1	-7.1
Financial Instrument(FVTNI)	3.0	3.6	1.6	0.7	0.7		Elements of Other Stockholder's Equity	2.6	2.6	2.4	2.1	3.0	3.7
Financial Instrument(FVTOCI)	1.2	1.2	1.2	1.2	1.2	1.1	Retained Earnings	-20.3	166.8	110.8	119.3	130.7	171.0
Investments in Subsidiaries, Associates	0.7	0.0	0.0	0.0	0.0	0.0	Non-Controlling Interests	-23.6	-11.1	-9.1	-4.9	-3.2	5.7
Deferred Tax Assets	52.3	54.9	54.6	54.7	54.9	57.8	Total Equity	99.7	159.3	104.9	117.5	131.5	181.3
Total Assets	455.4	644.6	675.3	597.7	662.6	667.9	Total Equity and Liabilities	455.4	644.6	675.3	597.7	662.6	667.9

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### Separate Statement of Financial Position

(Unit : B KRW)

	FY 22	FY 23	1Q 24	2Q 24	3Q 24	4Q 24(P)		FY 22	FY 23	1Q 24	2Q 24	3Q 24	4Q 24(P)
		Assets							Liabilities				
Current Assets	202.5	367.0	407.7	330.3	388.6	382.2	Current Liabilities	162.5	296.7	391.8	307.8	355.9	324.2
Cash & Cash Equivalents	61.3	90.0	125.1	44.1	61.9	58.8	Account Payable	35.0	70.1	110.7	102.9	135.2	72.1
Short-term Deposits	71.9	123.6	128.6	121.1	146.1	143.1	Other Current Payables	20.0	35.6	35.3	26.7	28.1	29.9
Trade Receivable	29.1	42.6	36.5	50.7	49.1	45.7	Advances for Travel Products	69.7	155.2	131.5	141.3	158.6	188.0
Other Receivables	7.2	13.2	13.0	11.0	16.2	31.4							
Finance Lease Receivables	0.7	1.9	2.3	2.5	2.3	1.9	Advances Customers	21.5	17.5	16.1	15.4	14.6	15.6
Inventories	7.3	58.4	57.7	60.7	75.2	52.7	Current Provisions	0.9	1.1	1.2	1.0	7.6	7.1
Advance Payments	20.2	31.4	37.2	32.2	30.4	42.6	Finance Lease Liabilities	4.1	6.6	7.2	7.2	1.2	1.0
Other Current Assets	1.6	1.8	3.5	4.6	4.4	2.9	Other Current Financial Liabilities	2.3	2.3	79.8	2.3	2.3	2.3
Other Current Financial Assets	2.9	3.2	3.1	3.0	2.8	2.8	Other Current Liabilities	9.0	8.3	9.9	10.9	8.2	8.2
Tax Assets	0.4	1.1	0.8	0.5	0.1	0.3	Non-Current Liabilities	5.9	8.2	7.1	6.0	5.0	3.5
Non-Current Assets	115.8	118.8	115.0	110.8	108.4	109.0	Non-Current Provisions for						
Long-term Other Receivables	5.2	5.8	5.7	5.0	5.0	2.5	Employee Benefits Non-Current Finance Lease	4.2	0.6	0.6	0.7	0.7	0.6
Non-current finance lease receivables	0.0	2.8	2.4	2.0	1.6	1.2	Liabilities	1.6	7.5	6.4	5.2	4.1	2.7
Other Non-Current Financial	3.6	3.4	3.5	3.5	3.7	4.1	Non-Current Provisions	0.0	0.1	0.1	0.1	0.1	0.1
Assets Property, Plant and Equipment	2.9	2.0	1.9	1.7	1.7	1.5	Other Non-Current Financial Liabilities	0.0	0.0	0.0	0.1	0.1	0.1
Intangible Assets	19.1	11.9	10.0	8.2	6.5		Total Liabilities	168.3	305.0	398.9	313.8	360.9	327.6
Right-of-Use Assets	5.0	13.6	12.6	11.1	10.6	8.9			Equity				
Financial Instrument(FVTNI)	3.0	3.6	1.6	0.7	0.7		Issued Capital	8.0	8.0	8.0	8.0	8.0	8.0
Financial Instrument(FVTOCI)	1.1	1.1	1.1	1.1	1.1		Other Paid-up Capital	119.5	-20.5	-20.5	-20.5	-20.5	-20.5
Investments in Subsidiaries	24.7	24.4	25.8	26.3	26.3	28.0	Elements of other stockholder's equity	0.0	0.0	0.0	0.0	0.0	0.0
Investments in Associates	0.6	0.0	0.0	0.1	0.1		Retained Earnings	22.5	193.3	136.3	139.8	148.6	176.1
Deferred Tax Assets	50.6	50.4	50.4	51.1	51.1	53.1	Total Equity	150.0	180.8	123.8	127.3	136.1	163.6
Total Assets	318.3	485.8	522.7	441.0	496.9	491.2	Total Equity and Liabilities	318.3	485.8	522.7	441.0	496.9	491.2

### Consolidated Profit & Loss

														(Unit	: B KRW)
	1Q 22	2Q 22	3Q 22	4Q 22	FY 22	1Q 23	2Q 23	3Q 23	4Q 23	FY 23	1Q 24	2Q 24	3Q 24 4	Q 24(P) F	Y 24(P)
Operating Revenue (Net Sales)	9.8	21.6	37.4	46.1	115.0	83.0	82.4	126.7	119.5	411.6	183.3	131.7	159.4	142.2	616.6
Overseas Tours Sales Commission*	3.0	8.9	17.7	30.1	59.7	54.7	54.6	71.9	75.7	256.9	92.9	72.3	77.1	81.7	323.9
Revenue from Goods Sold (Chartered flights, etc.)	0.1	1.3	4.9	1.4	7.6	8.6	5.0	24.9	14.9	53.3	61.2	30.0	52.1	29.0	172.3
Revenue from Hotel Operation	2.8	4.6	5.0	4.5	16.9	3.8	4.5	5.9	4.8	19.0	5.2	5.3	6.6	6.3	23.4
Revenue from Bus Service	0.1	0.1	0.7	2.0	3.0	3.3	4.1	3.9	5.0	16.3	4.6	4.9	3.6	5.2	18.3
Others	3.8	6.6	9.2	8.1	27.7	12.5	14.3	20.0	19.2	66.0	19.5	19.2	19.9	20.1	78.7
Operating Expense	39.5	55.3	59.3	62.1	216.2	77.4	78.3	113.5	108.4	377.6	161.7	128.0	147.4	128.6	565.7
Labor	18.6	21.5	22.5	23.3	86.0	25.4	25.0	29.6	33.7	113.7	34.0	28.0	31.4	31.9	125.4
Sales Commission	1.3	3.6	5.8	8.8	19.5	15.5	17.2	20.5	22.7	75.9	27.2	24.4	23.6	25.0	100.3
Other Commission	5.9	9.1	9.2	12.3	36.5	12.2	12.9	15.6	15.9	56.6	17.1	15.8	17.1	18.6	68.6
Marketing	1.5	7.6	3.6	3.7	16.5	3.4	4.4	6.8	6.3	20.9	6.6	7.9	7.8	9.2	31.5
D&A	7.9	7.8	7.9	7.7	31.2	7.1	6.9	6.9	7.1	27.9	6.8	6.8	7.0	7.0	27.6
Purchase Cost	0.2	1.3	4.8	1.4	7.7	8.6	5.1	25.1	15.2	54.0	62.0	29.8	52.0	28.6	172.5
Bad Debt Expense	0.0	-0.4	-0.2	-0.9	-1.5	-1.0	-1.4	0.2	-2.0	-4.1	-0.3	5.5	0.0	-1.1	4.0
Others	4.1	4.7	5.7	5.8	20.3	6.1	8.2	8.8	9.5	32.5	8.2	9.8	8.3	9.5	35.8
Operating Profit	-29.7	-33.7	-21.8	-16.0	-101.2	5.6	4.1	13.2	11.2	34.0	21.6	3.7	12.0	13.6	50.9
Other Income	2.0	15.4	4.0	25.3	46.6	5.3	10.9	3.8	9.2	29.2	5.5	12.3	3.8	10.2	31.9
Other Expenses	1.4	6.3	3.7	2.9	14.3	1.4	2.2	0.7	1.7	5.9	1.9	3.2	1.3	6.6	13.0
Pretax Income	-29.1	-24.6	-21.6	6.4	-68.9	9.5	12.8	16.3	18.7	57.3	25.2	12.8	14.5	17.2	69.7
Income Taxes	0.2	-0.5	0.6	-4.4	-4.1	0.2	-7.0	0.3	5.0	-1.5	1.1	0.2	0.9	-2.1	0.1
Net Income	-29.2	-24.0	-22.2	10.8	-64.6	9.4	19.8	16.1	13.7	59.1	24.2	12.6	13.6	49.5	99.9
Controlling Interest	-26.5	-28.3	-20.9	8.8	-66.8	8.0	13.7	14.2	11.2	47.0	21.4	8.6	11.4	40.9	82.2
Non-controlling Interest	-2.7	4.2	-1.3	2.0	2.2	1.5	6.1	1.9	2.5	12.0	2.8	4.0	2.2	8.6	17.6

(\*included Airline Ticket Sales Commission)

### Separate Profit & Loss

•														(Unit :	B KRW)
	1Q 22	2Q 22	3Q 22	4Q 22	FY 22	1Q 23	2Q 23	3Q 23	4Q 23	FY 23	1Q 24	2Q 24	3Q 24 4	Q 24(P) I	Y 24(P)
Operating Revenue (Net Sales)	2.6	10.0	23.3	30.4	66.3	65.4	61.1	103.7	94.5	324.7	157.8	106.6	134.6	114.8	513.8
Overseas Tours Sales Commission	1.2	5.5	13.9	23.0	43.6	48.5	46.1	64.5	66.0	225.1	82.7	63.0	68.3	70.3	283.7
Revenue from Goods Sold (Chartered flights, etc.)*	0.1	1.3	4.9	1.1	7.3	8.3	4.7	24.2	14.5	51.7	60.6	29.6	51.8	28.9	171.0
Airline Ticket Sales Commission	0.2	0.5	0.3	0.5	1.5	0.6	0.9	0.8	0.8	3.1	0.9	1.0	0.9	1.2	3.9
Other Sales	1.2	2.8	4.2	5.7	13.9	8.0	9.4	14.3	13.2	44.8	13.6	13.0	13.6	14.4	55.1
Operating Expense	26.5	40.9	43.8	45.6	156.8	61.9	60.0	95.2	89.2	306.3	143.2	107.9	128.5	109.0	488.6
Labor	13.9	15.6	15.8	15.8	61.2	17.1	15.8	19.0	22.6	74.5	22.4	16.5	19.8	20.1	78.8
Sales Commission	0.8	2.9	5.3	8.6	17.6	15.9	18.6	22.7	24.4	81.5	29.7	26.9	26.4	27.5	110.5
Other Commission	3.8	7.1	7.2	10.6	28.6	11.3	11.8	14.2	15.1	52.4	16.5	15.2	16.1	17.6	65.4
Marketing	1.2	7.0	2.9	3.0	14.2	2.6	3.6	5.9	5.4	17.5	5.8	7.1	6.9	8.3	28.1
D&A	4.6	4.6	4.7	4.7	18.5	4.6	4.3	4.2	4.1	17.1	3.9	3.8	3.9	3.8	15.4
Purchase Cost	0.2	1.3	4.8	1.2	7.4	8.4	4.9	24.4	14.8	52.4	61.4	29.5	51.7	28.6	171.2
Bad Debt Expense	-0.1	-0.2	0.5	-1.2	-1.0	-0.8	-2.9	0.5	-1.7	-4.9	-0.1	4.1	-0.4	-1.4	2.2
Others	2.2	2.5	2.7	2.9	10.3	2.9	4.0	4.3	4.6	15.7	3.7	4.8	4.0	4.5	17.0
Operating Profit	-23.9	-30.9	-20.5	-15.2	-90.5	3.6	1.1	8.5	5.3	18.4	14.6	-1.3	6.1	5.8	25.2
Other Income	2.6	1.5	3.4	24.9	32.4	5.2	3.2	3.1	3.8	15.3	7.6	5.3	3.4	25.4	41.8
Other Expenses	0.4	4.1	0.7	14.4	19.6	1.2	0.7	0.5	0.0	2.5	1.0	1.1	0.0	5.5	7.5
Pretax Income	-21.6	-33.5	-17.8	-4.7	-77.7	7.5	3.6	11.1	9.0	31.2	21.2	2.9	9.5	25.8	59.4
Income Taxes	0.0	-0.2	0.0	-2.9	-3.1	0.0	-3.5	0.0	3.9	0.4	0.8	-0.5	0.7	-1.8	-0.8
Net Income	-21.6	-33.3	-17.8	-1.9	-74.6	7.5	7.1	11.1	5.1	30.8	20.4	3.5	8.8	27.5	60.2

(\*From 2018, chartered flight sales and expenses, which used to be recognized as COGs, started to be recognized based on gross numbers by reflecting K-IFRS 1115.)

